



*Drinks solutions
designed for the
workplace*

LAVAZZA
PROFESSIONAL

Perfectly Prepared Drinks Supporting Workplaces Across the UK

From offices small to large, from the factory floor to the executive suite, Lavazza Professional creates great tasting moments in the workplace. No other company in the world can match our 100% dedication to the workplace and no other company can offer what we can. For over 120 years our solutions have provided much more than delicious drinks, offering unmatched value to companies across the globe.

**100%
dedication
to the
workplace
makes our
business
unique**



Reliability

All our machines average over a year between service calls¹



Hassle-Free

First time fix rates for machines at an average of 97%² and designed to be simple with no mess and no fuss



Great service

95% of our customers rate our service as 'Great'³



Quality

Our aim is for 100% quality drinks consistently delivered every time⁴



Choice

We stock over 60 of the UK's favourite drinks and snack brands



Sustainable manufacturing

ZERO waste to landfill and machines which are rated A+ for energy efficiency

¹ *average 127 weeks between failure up to December 2018 on all machines base

² 98% of customers in our customer satisfaction survey, up to the end of 2018, stated the we fixed their machine in our first visit to their site

³ 98% of customers in our customer satisfaction survey, up to the end of 2018 rated our serviced as great

⁴ Our aim is to deliver 100% drinks consistency. This is based on having a fully up to date and serviced machine



Lavazza Professional FLAVIA® Creation® 500 Features & Benefits

Designed especially with the needs of large offices and collaborative areas in mind

- ⚙️ **Enhanced LCD menu display**
For a more intuitive brewing experience
- ⚙️ **Brews a delicious range of drinks, each in less than a minute**
- ⚙️ **Unique brewing process**
Ensures no cross-over in flavour from one drink to the next
- ⚙️ **Portable and flexible**
With pour-over and plumbed-in options for easy office placement
- ⚙️ **Hassle-free reliability you can depend on**



*Lavazza Professional
FLAVIA® Creation® 500*



Coffee Shop Merchandiser



The freshest drinks your employees will taste, every time

Our Freshpack Technology

Freshest ingredients including fresh ground coffee are sealed inside our Freshpacks and flushed with nitrogen to prevent oxidation. This unique process locks in the taste and aroma until the moment it is served.

Only water passes through the machine, so there's no cross contamination; no coffee taste to spoil your peppermint tea; and cleaning takes a fraction of the time required with other machines.



Freshest Ingredients



Product variety, from known and owned brands

An unsurpassed range of products from owned brands and proprietary favourites, catering for all palates. Lavazza offer the optimum solution for your workplace.





Industry Leading Reliability

Easy to fill, clean and empty and built to last with over 2 years of uninterrupted service¹, the Lavazza Professional FLAVIA® Creation® 500 is the perfect hassle free solution for every workplace.

“The reliability of the machines and service from FLAVIA is first class, ensuring our teams always have access to free, hot drinks throughout the day.”

*Derek Halliday,
Facilities Manager
Pentland Brands*



Supporting Our Planet

After seeing the destruction of unsold coffee crops first-hand in South America in 1935, Luigi Lavazza was deeply moved and set his vision for doing business. Ever since, Lavazza has been focused on improving the development of the countries and people we buy coffee from.

We are committed to innovating products and processes while ensuring quality excellence in a sustainable manner.

Through various initiatives over the last 10+ years, including the Giuseppe Pericle Lavazza NGO Foundation, we've been taking action to improve the economies, communities, and overall working conditions of small coffee producers throughout South and Central America, Asia, and Africa.

A worldwide sustainable coffee leader; we are Lavazza.



“A world that destroys the goods of nature is one I do not belong in”

-LUIGI LAVAZZA, 1935

Technical Specifications

DIMENSIONS	435mm(h) x 266mm(w) x 506mm(d) (A depth of 60mm is needed behind the brewer for connectivity to mains electrical supply and plumbed water)
WEIGHT	13kg
WATER SUPPLY	Plumbed or jug filled
WATER SUPPLY REQUIREMENTS	Cold potable sodium-free water
WATER TANK CAPACITY (Unplumbed)	2.5L (External water filter highly recommended to ensure proper performance)
DRINK VOLUME PER CUP	Regular Tea/Coffee 160ml
FRESHPACK BIN CAPACITY	24 Freshpacks
DRIP TRAY	Removable, dishwasher safe
STAND-BY TIME OUT	1 minute - 4 hours
POWER SUPPLY	230V, 50Hz, 1550W, - maximum 5 amps. Mains lead 2 metres long

Accessories

Coffee Shop Merchandiser

427mm(h) x 457mm(w) x 469mm(d)

Tray Merchandiser

111mm(h) x 346mm(w) x 331mm(d)

4 Column Merchandiser

414mm(h) x 385mm(w) x 437mm(d)

Base Cabinet

906mm(h) x 1200mm(w) x 671mm(d)

Weight: 120kg with accessories, bin + chute

Paypod

415mm(h) x 90mm(w) x 369mm(d)

Coffee Shop Merchandiser



Base Cabinet

NB: Base Cabinet is delivered in three main components for easy assembly on site.

Roasted Whole Bean Coffee



Mild Roast
Delicate, easy drinking coffee, with a sweet finish



Smooth Roast
A smooth, well-rounded and light roasted cup



Rich Roast
Fruity, sweet flavour that will shine through



Colombia
An aromatic, balanced & fragrant experience



Artisan Roast
Special blend, with distinctive bright notes



Italian Roast
Rich, warm caramel notes leaving a smokey finish



Espresso Roast
Heavy bodied, bold and earthy flavoured



Sumatra
Heavy bodied complex cup with a bold finish



Rich Italian
Medium dark roast; notes of chocolate and almond



Café Style Specialities



Real Milk Froth
Latte or Cappuccino, just add coffee



Fabulous Froth
Mars Just add a coffee or chocolate



Smooth Roast
Decaf Light roasted & refreshing



Hazelnut
Medium roasted beans and flavour of hazelnuts



GALAXY®
Indulgent real GALAXY® hot chocolate drink

Real Leaf Tea



English Breakfast
Robust & full-bodied, notes of sugar & malt



English Breakfast Strong
Stronger, more robust and full-flavoured



Earl Grey
Medium-bodied, fresh bergamot aroma



English Breakfast Decaf
Bright & good body caffeine alternative



Select Green
Smooth and creamy with a nutty aroma



Green with Jasmine
Refreshing & fragrant aroma of jasmine



Peppermint Herbal
Medium-bodied with peppermint flavour



Lemon Herbal
Light citrus notes with a touch of floral & honey



Yorkshire Tea
Using unique top quality Assam and African Teas

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For your coffee and tea

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For more on how to make Lavazza Professional the centre of your workplace

Contact your Distributor today

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